

PRODUCT

GUARANTEE

stellarTM
ALUMINIUM SYSTEMS

Profile Surface Finish

All Stellar powder coated profiles are guaranteed for the following periods:

1. Installed more than 5km from the coastline – 10 years
2. Installed 500m to 5km from the coastline – 10 years
3. Installed less than 500m from coastline – not covered

Against the following defects:

- Peeling, powdering and blistering
- Corrosion (except where due to bending or folding after application of the powder coating)
- Chalking, fading or loss of gloss level outside of the Qualicoat* specification
- Filiform corrosion.

For installations less than 5km from the coastline, in industrial areas or swimming pools, a site-specific guarantee, with additional conditions (coating thickness, cut edge protection, and cleaning/maintenance regimes) must be applied for on a case-by-case basis.

Insulation

All Stellar thermally broken profiles are guaranteed to retain their thermal and mechanical performance for a period of 10 years.

Accessories and Gaskets

All Stellar accessories and gaskets purchased from Epwin Window Systems are guaranteed for a period of 10 years.

Mechanical Performance

All Stellar products purchased from Epwin Window Systems are guaranteed for mechanical performance for a period of 10 years.

This guarantee only applies to products used in normal, realistically foreseeable usage applications, and excludes damage caused by misuse or abuse. All guarantee periods listed within this document assume that at all times the product has been maintained in accordance with the Stellar Aftercare Guide. For installations less than 5km from the coastline, in industrial areas or swimming pools, more regular maintenance (every three months) is required. Plus additional regimes outlined in the coastal guarantee commercial offer where required.

During the period of the guarantee Epwin Window Systems will replace materials free of charge for the justified defects detailed above, with the exception of natural changes to surface appearance which do not affect the function serviceability of the completed windows. The guarantee is conditional on an Epwin Window Systems inspection of the apparent defect for material, and installed frames must be inspected in situ.

This guarantee is effective from the date of delivery of the profile to the fabricator. The liability of Epwin Window Systems is limited in all circumstances to delivery of replacements or crediting or refunding of the invoice value to the buyer.

This guarantee is issued by Epwin Window Systems as an addition to the rights of the fabricator under statute and in no way affects the statutory rights of the fabricator. This guarantee covers manufacture and installations within the UK & Eire only.

*Qualicoat is a global quality label organisation committed to maintaining and promoting the quality of lacquering, painting and coating on aluminium and its alloys for architectural applications.